

SURYA KANT

LIBRARIAN

100. Lada. 31/02



Reg.

PHONE.....

SARASWATI MAHALAN LIBRARY
SAMPEDANA AND SANSKRIT VISHWAVIDYALAYA
VARANASI - 221001

DATE 11-1-2002

The Director
Inflisnet Centre
Near Gujarat University Guest house
Post Box No. 4116
Navrangpura
Ahmedabad - 380009

Subject - Supply of SOUL Software on CD Server Windows NT along with
hardware lock, user manual and ISFOC script manager, ver.3.04
(with CD and hardware lock)

Sir,

With reference to your letter No. INFLT/BSOUL/71/2001 dated 19-11-2001, I am enclosing herewith a Bank Draft for Rs. 50,000/- (Rupees Fifty Thousand Only) as desired by you.

Yours faithfully

(Suryakant)

Librarian

Encl- Bank Draft No.-349185

Dt. 7-01-2002

Copy forwarded to :-

1. P.A. to V.C., S.S.V.V., Varanasi
2. Steno to Registrar/Finance Officer
3. Deputy Registrar (Dev.)
4. Gaurd file

Librarian

11/1/02



INFLIBNET

सूचना एवं पुस्तकालय नेटवर्क केन्द्र
(विश्वविद्यालय अनुदान आयोग का स्वायत्त अंतर विश्वविद्यालय केन्द्र)

Information and Library Network Centre

(An Autonomous Inter-University Centre of UGC)

No. INF/SOUL/FEED-BACK/2003

April 09, 2003

Shri Suryakant,
Librarian,
Saraswati Bhawan Library,
Sampuranand Sanskrit Vishwavidyalaya,
Varanasi - 221 002 (U P)

Dear Sir,

This is with further reference to letter No. INF/DIR/SOUL/2003 dated 27.03 2003 from our Director sending therewith the updated version of SOUL Software provided for your use in keeping with the commitment given.

Technology up-gradation and providing quality services is the continuous process in our Centre for promoting higher education on modern line and it will always be our endeavor to upgrade the software with the change of technology.

We expect you, as our partner in the growth process, to always provide us the feed-back about the software. It is in this context that I am requesting you on behalf of our Director to communicate to us your remarks about the updated version of the SOUL Software recently supplied to you. This will greatly help us in adopting the innovative ideas and keep us updated regarding users feed back.

With warm regards

Thanking you,

Yours sincerely,

(Ashok Achtani)
Section Officer

पता : सूचना एवं पुस्तकालय नेटवर्क केन्द्र, गुजरात युनिवर्सिटी गेस्ट हाउस के निकट, पोस्ट बॉक्स नं. 4116, नवरंगपुरा, अहमदाबाद - 380 009.
Address : INFLIBNET Centre, Near Gujarat University Guest House, Post Box No. 4116, Navrangpura, Ahmedabad-380 009.
दूरभाष/Tele : 079-6304695, 6308528, 6305971, 6300002. ईमेल/E-mail : root@inflibnet.ac.in
फैक्स/Fax : 079-6300990, 6307816 वेबसाइट/Web Site : www.inflibnet.ac.in



LIBRARIAN



PHONE. 052-2207500
SARASWATI BHAWAN LIBRARY
SAMPURANANAND SANSKRIT VISHWAVIDYALAYA
VARANASI-221002

DATE... 23.06.04

REF.
L. 55/2004

To
The Director,
INFLIBNET Centre,
Navarangpura,
Post Box No- 4116,
Ahmedabad- 380009.

Subject : Submitting Questionnaire to your office ...

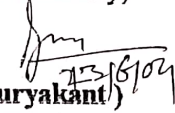
Sir,

This is in response to your letter No. DIR/ILL - 47/2004, dated 27/04/04, I am enclosing herewith the completed Questionnaire to your office for the purpose.

I request you kindly acknowledge the same to this office just after receiving this letter.

Thanking you in anticipation

Yours faithfully,


(Suryakant)
Librarian

9c



INFLIBNET Centre (UGC)
Navrangpura, Ahmedabad

Please answer the following questions by filling in the blanks and ticking (✓) the appropriate boxes. Tick more than one box if applicable

1. What is the status of *Library Automation* in your library?

- (a) At planning stage ☐ (b) At implementation stage ☒ (c) Completed ☐

If answer is b, please state the date of initiating the automation project

April 2002

If answer is c, please mention the date of completion

x

2. Please indicate the name of library management software used in your library

SOUL

3. Which standard does your library adhere to in capturing bibliographic database?

- (a) CCF ☒ (b) MARC-21 ☐

(c) Any others (please mention) A.A.C.R. - II

4. Please state the total collection of your library

Database	Records in machine readable form	Records yet to be converted to machine readable form	Records contributed to INFLIBNET	Date on which records were contributed to INFLIBNET
Books	10000	205723	10000	09-02-04
Current serials	x	30	x	
Bound volumes	x	600	x	
Theses	x	3000	x	
Manuscripts	x	95132	x	
Any others	x	100	x	

5. Does your library entertain any **Interlibrary Loan (ILL)** requests at the local/national/international level?

- Yes ☒ No ☐

6. Are you carrying out ILL activities on your own or making use of any ILL agency/institutions

- (a) On our own ☒

- (b) Through agency/institutions ☐

If through agencies/institutions please indicate the name of the ILL agency/institution

x

7. How many ILL requests have been entertained so far in a year? (State approximate figures) 15

Documents lent out 75

Documents borrowed 05

8. Are you satisfied with the quality of ILL services provided by the agencies/institutions?

- Yes ☐ No ☒

9. Do you feel that INFLIBNET Centre should take initiative in implementing Interlibrary Loan at the national level and develop a mechanism for document delivery?

Yes ☒ No ☐

If yes, how early should it be initiated As per rule

10. Do you think that an ILL Code is necessary for all participating libraries?

Yes ☒ No ☐

11. Do you access the Union Catalog maintained at the INFLIBNET Centre for providing information services?

Yes ☒ No ☐

If yes, please tick mark the relevant databases

Books ☒ Current Serials ☒ Serials Holdings ☒ Theses ☐ Experts ☐ Projects ☐

If yes, how often As per demand

If no, please state the reason x

12. What is the total strength of IT trained manpower in your library? 03

13. Has your library staff attended any training program organized by INFLIBNET Centre?

Yes ☒ No ☐

If yes, please indicate the number of staff who attended the training program against the space given below

- | | |
|-------------------------------|-----------|
| • One-month training program | <u>01</u> |
| • One-week training program | <u>01</u> |
| • Onsite training program | <u>x</u> |
| • SOUL | <u>01</u> |
| • IRTPLA | <u>02</u> |
| • Web designing | <u>01</u> |
| • Networking | <u>01</u> |
| • Any others, please indicate | <u>x</u> |

Name

Dr. SURYAKANT

Designation

LIBRARIAN

University/institution

S.S.V.V., VARANASI-221002

Date 23-06-2004.

[Signature]
Signature 23/6/04

Please use separate sheets if you wish to provide additional information

डॉ. टी. ए. वी. मूर्ति

बी.एससी., एम.एल.एससी., एमएसएलएस (यूएसए)

पीएच.डी., सी.बी.आई.एस., सी.ए.ए.

प्रेसिडेन्ट-फेलो एसआईएस

निदेशक

DIR/ILL-47/2004

DR. T. A. V. MURTHY

B.Sc., M.L.Sc., MSLS(USA)

Ph.D., C.B.I.S., C.A.A.

President-Fellow SIS

DIRECTOR

April 27, 2004

To,

The Librarian

Dear Sir/Madam,

As a continuous process of reviewing the different activities undertaken by INFLIBNET Centre, I feel that this is the right moment to review the status of library automation project funded by UGC through INFLIBNET program. As you are aware, INFLIBNET has provided funds to your library for automation during the last 5 years and in this connection, we would like to know the status of automation in your library.

During these last 5 years, we have also received enormous data in the form of bibliographic records of books, theses and serials from various academic libraries across the country, which has been processed, and web enabled in the form of union database.

Keeping these activities in view, INFLIBNET Centre would like to bring forward some new initiatives to strengthen and expedite the use of the union database. We at the centre would like to bring about Interlibrary Loan (ILL) service at the national level for resource sharing among the participating libraries and funded libraries. And for this purpose, we have prepared a questionnaire to collect your opinions and to take into consideration your valuable suggestions.

Please take some moments to answer the questionnaire enclosed with this letter, and mail it back to the centre at your earliest convenience.

We sincerely look forward to your participation and your valuable suggestions.

Thanking you in anticipation,

Yours sincerely,

(T A V Murthy)

पता : सूचना एवं पुस्तकालय नेटवर्क केन्द्र, गुजरात युनिवर्सिटी गेस्ट हाउस के निकट, पोस्ट बॉक्स नं. 4116, नवरंगपुरा, अहमदाबाद - 380 009.

Address : INFLIBNET Centre, Near Gujarat University Guest House, Post Box No. 4116, Navrangpura, Ahmedabad-380 009.

दूरभाष/Tele: Direct 079-6305702 ईपीएबीएक्स/EPABX : 079-6304695, 6308528, ईमेल/E-mail : tav@inflibnet.ac.in

फैक्स/Fax : 079-6300990, 6307816

वेबसाइट/Web Site : www.inflibnet.ac.in

SURYAKANT
LIBRARIAN

REF.....

1/2.199/2004



PHONE.....
SARASWATI BHAWAN LIBRARY
SAMPURANANAND SANSKRIT VISHWAVIDYALAYA
VARANASI - 221002

DATE 09.02.04

To,

The Director,
INFLIBNET Centre
Navarangpura,
Post Box No. 4116,
Ahmedabad - 380 009

Subject: Supply of duplicate CD of 10000 (approximate) bibliographic data of Saraswati Bhawan Library collection to the INFLIBNET Centre, Navarangpura, Ahmedabad, vide our letter No. L. 195/2004 dated: 02/02/04.

Sir,

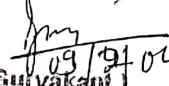
With reference to the above mentioned subject I like to inform you that this office has not yet received any response from your side concerning the solutions in printing and display of the catalogue card (A A C R- II) format for our major Devanagari script library collections towards the speedy retro-conversion of our bibliographic data through the SOUL.

I am also sending you a duplicate CD of 10000 (approximate) bibliographic data of our library collection in the ISO 2709 format as per the instructions mentioned in your letter.

I request you to kindly acknowledge us just after receiving my duplicate CD in your office and obliged.

With warm regards,

Yours' sincerely


(Suryakant)
Librarian

07c

Prem Chand
Scientist- C

No: PC/DB/Book/10/2004/5

Date: 25th March, 2004

To
Sh. Surya Kant
Librarian
Saraswati Bhawan Library
Sampuranand Sanskrit Vishwavidalaya
Varanasi – 221002
(UP)

Subject: Union catalogue of books- reg.

Dear Sh. Surya Kant,

Please refer to your letter no. L.199/2004 addressed to our director Dr. T A V Murthy. I acknowledge with thanks the receipt of a CD containing the bibliographic data of your university. We will take necessary action for merging the same in to our union catalogue. As for incorporation of Indian language in SOUL software is concerned, we are working on this issue and very soon will come out with UNICODE based solution. We will accordingly inform you and take necessary action for the updation at your end.

I look forward to your active participation and cooperation.

With warm regards

Yours sincerely

(Prem Chand)

पता : सूचना एवं पुस्तकालय नेटवर्क केन्द्र, गुजरात युनिवर्सिटी गेस्ट हाउस के निकट, पोस्ट बॉक्स नं. 4116, नवरंगपुरा, अहमदाबाद - 380 009.

Address : INFLIBNET Centre, Near Gujarat University Guest House, Post Box No. 4116, Navrangpura, Ahmedabad-380 009.

दूरभाष/Tele : 079-6304695, 6308528, 6305971, 6300002, 6303498, 6301972

ईमेल/E-mail : root@inflibnet.ac.in

फैक्स/Fax : 079-6300990, 6307816

वेबसाइट/Web Site : www.inflibnet.ac.in

LIBRARIAN



PHONE. 052-2207500

SARASWATI BHAWAN LIBRARY
SAMPURANANAND SANSKRIT VISHWAVIDYALAYA
VARANASI-221002

REF. L: 271/2007

DATE. 20.03.07

To,
The Director,
INFLIBNET Centre,
Navarangpura,
Post Box No. 4116,
Ahmadabad - 380009

Subject: Non-receipt of the modified CD of SOUL software concerning with
UNICODE based solution and the library data supply in ISO 2709 format,
request for ---

Sir,

Very much thanks you for your latest version of SOUL CD, which was received
by this office on dated: 09-04-2005. However, this office has already supplied a
duplicate CD of 10,000 (approx.) bibliographic details from printed books of this library
to your office vide letter no. L-199/2004 dated 09-02-2004.

As per the special nature of printed collection in the Saraswati Bhawan Library
which mainly comprises in Devanagari script i.e. Sanskrit, Hindi, and other regional
languages.

After reinstallation of your latest version of SOUL CD software on dated-01-09-
2005, this library is found fine, but catalogue card (AACR-II format) display and
printing is showing in junk characters for Devanagari script again.

This office is eagerly waiting quick response from your side in printing and
display of the catalogue cards (AACR-II format) in Devanagari script towards speedy
retro-conversion of the bibliographic data and its supply to your office regularly.

I once again request you to kindly look into the matter for appropriate solution
and smooth functioning of the INFLIBNET Project in Saraswati Bhawan Library of
S.S.V. V., Varanasi.

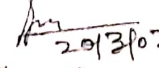
The two copies of the specimen in Xerox form are attached here with
concerning the printing of catalogue card in AACR-II format from Devanagari script for
your purpose.

Hope you will kindly adhere to solving our potential problem as early as
possible.

With regards,

Enclosure(s): 02(Two) Total

Yours sincerely,


(Dr. Surya Kant)
(LIBRARIAN)

LIBRARIAN



PHONE. 052-2207500

SARASWATI BHAWAN LIBRARY
SAMPURANANAND SANSKRIT VISHWAVIDYALAYA
VARANASI-221002

REF. TO. L. 56/2005
Director,
INFLIBNET Centre,
Navarangpura,
Post Box No. 4116,
Ahmadabad - 380009

DATE. 25. 6. 05

Subject:- Acknowledgement for receiving of the modified C D of SOUL
software and the valuable response of the stated queries.

Sir,

With reference to the your Letter No. INF/SOUL/Query/2005 dated 19-04-2005 I would like to inform you that this office has already received the modified C D of SOUL software based on UNICODE solutions along with the valuable instructions for reopening of the super and default userpassword from your office on dated 24-04-2005.

However this modified C D of SOUL software is not yet reinstalled in the system due to certain problems in the office. I am assure you that after observing the overall performance of the said C D of SOUL your office will be intimated as soon as possible.

I am grateful to you for your kind help and appropriate cooperations for the purpose

With regards.

Yours' faithfully

(Prof. Y. N. Dubey)

Librarian,

Saraswati Bhawan Library,

S. S. V. V.,

Varanasi-221002 (U. P.)

o/c

0/c

Regd.

LIBRARIAN



PHONE. 052-2207500

SARASWATI BHAWAN LIBRARY
SAMPURANANAND SANSKRIT VISHWAVIDYALAYA
VARANASI-221002

REF. L. 08/2005

DATE. 08.04.06

TO,

Director,
INFLIBNET Centre,
Navarangpura,
Post Box No. 4116,
Ahmadabad - 380009

Subject:- Non - receipt of the modified CD of SOUL software
concerning with UNICODE based solution and the library
data supply in ISO 2709 format, request for

Sir,

With reference to the above subject we have to state that the latest Version of SOUL software is not yet received by this office. How ever this office has already supplied a duplicate CD of 10000(approx) bibliographic data of printed books of this library Vide letter No. L199/2004 dated 09-02-2004 .

As per the special nature of holdings in the Saraswati Bhawan Libraray which mainly comprise the Collections in Devanagari Script i.e. Sanskrit, Hindi and other regional languages, therefore support for operations such as Acquisition, Cataloguing OPAC and Circulation, etc in this script is of utmost important for this library

As per our experience with SOUL software on Catalogue module in this library it is found fine, but Catalogue card (AACR-II format) display and printing is showing in junk characters for Devanagari script.

The second pertinent issue is that the super user password and the default user pass word as supplied to SOUL software from INFLIBNET Centre is hidden by the absent Inf. Scientist who left this

Cont. p/2



LIBRARIAN



PHONE. 052-2207500
SARASWATI BHAWAN LIBRARY
SAMPURANANAND SANSKRIT VISHWAVIDYALAYA
VARANASI-221002

REF.

DATE.....

lots of problem in getting proper printing of the catalogue cards in desired fonts, etc.

The 3rd pertinent issue is that the two existing Data Entry Operators of the INFLIBNET Project of Saraswati Bhawan Library of S.S.V.V. Varanasi have already been appointed on the different posts in the University. Hence, this INFLIBNET Project is facing such difficulties presently .

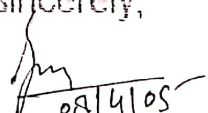
I once again request you to Kindly look into the matter for appropriate solution and smooth functioning of the INFLIBNET Project in the Saraswati Bhawan Library, Varanasi.

This office is eagerly waiting quick response from your side in printing and display of the catalogue cards (AACR-II format) in Devanagari script as well as the technical and specialised support in opening the correct super user and the default user password towards the speedy retro-conversion of the bibliographic data and its supply to your office.

Hope you will kindly adhere to solving our potential problem as early as possible.

With Warm regards.

Your sincerely,


(Dr. Suryakant)
Librarian

SURYAKANT
LIBRARIAN



PHONE.....
SARASWATI BHAWAN LIBRARY
SAMIPURANANAND SANSKRIT VISHWAVIDYALAYA
VARANASI-221002

DATE 09.02.04

To,

The Director,
INFLIBNET Centre
Navarangpura,
Post Box No. 4116,
Ahmedabad - 380 009

Subject: Supply of duplicate CD of 10000 (approximate) bibliographic data of Saraswati Bhawan Library collection to the INFLIBNET Centre, Navarangpura, Ahmedabad, vide our letter No. L 195/2004 dated: 02/02/04.

Sir,

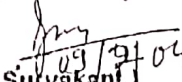
With reference to the above mentioned subject I like to inform you that this office has not yet received any response from your side concerning the solutions in printing and display of the catalogue card (A A C R- II) format for our major Devanagari script library collections towards the speedy retro-conversion of our bibliographic data through the SOUL.

I am also sending you a duplicate CD of 10000(approximate) bibliographic data of our library collection in the ISO 2709 format as per the instructions mentioned in your letter.

I request you to kindly acknowledge us just after receiving my duplicate CD in your office and obliged.

With warm regards.

Yours' sincerely


(Suryakant)
Librarian

O/C

INFLIBNET

सूचना एवं पुस्तकालय नेटवर्क केन्द्र

(विश्वविद्यालय अनुदान आयोग का स्वायत्त अंतर विश्वविद्यालय केन्द्र)

Information and Library Network Centre

(An Autonomous Inter-University Centre of UGC)

Prem Chand
Scientist- C

No: PC/DB/Book/10/2004/5

Date: 25th March, 2004

To
Sh. Surya Kant
Librarian
Saraswati Bhawan Library
Sampuranand Sanskrit Vishwavidalaya
Varanasi - 221002
(UP)

Subject: Union catalogue of books- reg.

Dear Sh. Surya Kant,

Please refer to your letter no. L.199/2004 addressed to our director Dr. T A V Murthy. I acknowledge with thanks the receipt of a CD containing the bibliographic data of your university. We will take necessary action for merging the same in to our union catalogue. As for incorporation of Indian language in SOUL software is concerned, we are working on this issue and very soon will come out with UNICODE based solution. We will accordingly inform you and take necessary action for the updation at your end.

I look forward to your active participation and cooperation.

With warm regards

Yours sincerely

(Prem Chand)

सूचना एवं पुस्तकालय नेटवर्क केन्द्र, गुजरात युनिवर्सिटी गेस्ट हाउस के निकट, पोस्ट बॉक्स नं. 4116, नवरंगपुरा, अहमदाबाद - 380 009.
Address : INFLIBNET Centre, Near Gujarat University Guest House, Post Box No. 4116, Navrangpura, Ahmedabad-380 009.
भाषा/Tele : 079-6304695, 6308528, 6305971, 6300002, 6303498, 6301972 ईमेल/E-mail : root@inflibnet.ac.in
सा/Fax : 079-6300990, 6307816 वेबसाइट/Web Site : www.inflibnet.ac.in



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A-KANT
LIBRARIAN

REF.....

L-195/2004



PHONE
SARASWATI BHAWAN LIBRARY
SAMPURANAN AND SANSKRIT VISHWAVIDYALAYA
VARANASI - 221002

DATE 02.03.04

To,

The Director,
INFLIBNET Centre
Navarangpura,
Post Box No. 4116,
Ahmedabad - 380 009

Subject : Contribution of library data in ISO 2709 format and feed back regarding SOUL software release
2003 received by this office on date: 11-12-2003 and 27-03-2003 request for ...

Sir,

This is in response to your letter No. INF/DIR/SOUL/2003 dated 27-03-2003, dated 09-04-2003 and the 2nd letter No. INF/BOOK/DATA/1/04 dated 11 Dec. 2003. In this regard we have to state that the latest version of SOUL - Version - 2003, supplied by you is compliant for the automation process of this Library in several respects. Also it is compatible with the previous versions of SOUL in terms of data base back up, restore, etc. However there are some pertinent issues that need to be addressed.

As per the special nature of the holdings in the Saraswati Bhawan Library which mainly comprise of collections in the Devanagari Script i.e. Sanskrit and Hindi, therefore support for operations such as Acquisition, Cataloguing, Search, Circulation, etc. in this script is of utmost importance for our library. But as per our experience with working on Catalogue module of SOUL version 2003, we have found that although data entry, Search (OPAC), Bibliographic details, CCF catalogue card etc., are working fine but catalogue card (AACR-II format) display and printing is showing in junk characters for Devanagari script. Screen and document print of above module is attached for your kind reference. Vide our letter no. L-24/2003, dated 06/05/2003 but this office has not yet received any response from your side.

The retro-conversion of 10,000 (approximate) printed documents have been completed till date which duplicate CD will be supplied to your office very soon in the appropriate format i.e. ISO 2709 as per the instructions mentioned in your letter. As well as we are eagerly waiting the appropriate solutions from your side in printing and display of the catalogue card (AACR-II format) for our major Devanagari script library collections towards the speedy retro-conversion and quick library data supply.

Hope you will kindly adhere to solving our potential problem as early as possible.

With warm regards

Yours' sincerely,

(Suryakant) 11/4/04
Librarian

etc



CA KANT
LIBRARIAN

24/2003



PHONE.....
SARASWATI BHAWAN LIBRARY
SAMPURANANAND SANSKRIT VISHWAVIDYALAYA
VARANASI-221002
DATE 06.05.03

Dated: 06-05-2003

To,
The Director,
INFLIBNET Centre,
Navrangpura,
Ahmedabad - 380 009.

Sub.: Feedback regarding SOUL software release 2003 received by this office on date 27-03-2003.

Sir,

This is in response to your letter no. INF/DIR/SOUL/2003 dated 27-03-2003 and the next letter no. INF/SOUL/FEEDBACK/2003 dated 09-04-2003. In this regard we have to state that latest version of SOUL - Version 2003, supplied by you is compliant for the automation process of this library in several respects. Also it is compatible with the previous versions of SOUL in terms of database backup, restore, etc. However there are some pertinent issues that need to be addressed.

As per the special nature of the holdings in Saraswati Bhawan Library, which mainly comprise of collections in the Devanagari Script, i.e., Sanskrit and Hindi, therefore support for operations such as Acquisition, Cataloguing, Search, Circulation, etc., in this script is of utmost importance for our library. But, as per our experience with working on Catalogue module of SOUL version 2003, we have found that although Data entry, Search (OPAC), Bibliographic details, CCF catalogue card etc., are working fine but Catalogue card (AACR - II format) display and printing is showing in junk characters for Devanagari script. Screen and document print of above module is attached for your kind reference.

Hope you will kindly adhere to solving our potential problem as early as possible.

Thanking You,

Yours'sincerely,

06-05-2003

(SAUGRABH KUMAR)
INFORMATION SCIENTIST

06/5/03
(Suryakant)
Librarian

BY SPEED POST

INF/SOUL/APA/2003

August 04, 2003

The Librarian
Sampuranand Sanskrit Vishwavidyalaya
Saraswati Bhawan Library,
Varanasi – 221 002 (U.P.)

Dear Sir,

I am happy that you have chosen to adopt SOUL for computerization of your library. I welcome you as a member of the INFLIBNET family.

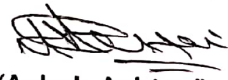
You will be happy to know that we have opened a user form called SOUL Support discussion group. You can put your suggestion / comments / problems in that group. Group operation details are as follows :

Post message: soulsupport@yahoogroups.com
Subscribe: soulsupport-subscribe@yahoogroups.com
Unsubscribe: soulsupport-unsubscribe@yahoogroups.com
List owner: soulsupport-owner@yahoogroups.com

Hope this arrangement will help to solve the problem and make you comfortable in rendering the better services to your users using SOUL Software.

With regards

Yours faithfully,


(Ashok Achitani)
Section Officer